



NW Intel Connected Care Microsite Frequently Asked Questions (FAQs)

Q: Will my Kaiser Permanente benefit plan change in 2026?

A: No, your care with Kaiser Permanente continues through 2026.

Q: As a current KP member, do I need to change plans for 2026 open enrollment?

A: Nothing is changing right now – Intel employees and their families will continue to receive full KP care through 2026.

Q: Why is Intel discontinuing KP plans in 2027?

A: Intel periodically reviews and makes changes to its benefit plans for a variety of reasons. Care for Intel employees remains unchanged through 2026.

Q: What happens if an employee is not currently enrolled in a KP plan?

A: Employees who are not enrolled with KP in 2025 will not be eligible to enroll in any KP medical plan during 2026, even if they experience qualifying life events.

Q: Will I be able to keep my KP doctors and dentists?

A: For 2026, members will continue receiving care from their trusted Kaiser Permanente physicians and dentists, ensuring uninterrupted access to the providers they know and rely on.

Intel's healthcare and dental plans for 2027 will no longer include KP providers in their network. This means any Kaiser Permanente physicians and dentists members currently see will become out-of-network. Members may be able to continue care with KP physicians through approved transition assistance or continuity of care for certain covered medical services for specified medical conditions for a specific time. Members should consider scheduling appointments with potential new providers before the deadline to find the best fit for their needs.

Q: Will members be able to continue to use KP pharmacies for prescription fills?

A: For 2026, members will continue to use KP Pharmacies for all retail and mail order prescription needs.

For 2027, members will need to choose a new pharmacy based on pharmacies contracted with their new medical plan as KP pharmacies will be considered out of network.

Members should refill any available prescriptions before the KP termination date of 11:59 pm on December 31, 2026. KP recommends that members contact their new health plan on or before the first day of coverage to determine their guidelines for prescription refills as they may have to see a new primary care physician before the prescription can be filled.

For additional assistance, please speak with a Kaiser Permanente advisor at 1-844-533-2885 (TTY 711) weekdays, 8:00 a.m. to 5:00 p.m.