

# ACCESSING YOUR CHIROPRACTIC & ACUPUNCTURE BENEFITS

Kaiser Permanente has contracted with American Specialty Health Plans of California, Inc. (ASH Plans) to provide access to chiropractic and acupuncture benefits.

## As a CalPERS member, your benefit includes:

- A combined 20 visits per calendar year
- A \$15 copay at each visit
- No referral required

## How can I find a Chiropractor or Acupuncturist?

1

To find a contracted ASH Plans practitioner:

Call ASH Plans Customer Service  
at **800.678.9133**

- **Between 10/1 and 3/31**  
Saturday – Sunday, 8 a.m. – 8 p.m. local  
time, for every time zone serviced
- **Between 4/1 and 9/30**  
Monday – Friday: 5 a.m. – 8 p.m. Pacific  
time

Or visit [www.ashlink.com/ash/kp](http://www.ashlink.com/ash/kp)  
for a list of practitioners near you

2

Call the practitioner directly to  
schedule an appointment.

3

Present your health plan ID card so your  
practitioner can verify your eligibility.  
Then, simply pay your designated copay  
for services rendered.



Except in the case of urgent or emergency services, covered services must be provided by a contracted ASH Plans chiropractor or acupuncturist. Other exclusions and limitations may apply. See your Evidence of Coverage for details.

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